

SHELL NON- US RESIDENTS SECURITIES SETTLEMENT PROOF OF CLAIM FORM INSTRUCTIONS

Before completing the enclosed Proof of Claim Form, it is important to read these instructions carefully. Failure to follow the instructions may prevent you from receiving a payment from the Settlement Fund or cause a delay in your receipt of a payment.

In all instances, the terms of the April 11, 2007 Settlement Agreement, as modified by the First Amendment to Settlement Agreement, dated February 27, 2008, and all appendices thereto, and as approved by the Amsterdam Court of Appeals in a decision dated May 29, 2009 (collectively, the "Settlement Agreement"), control the claims administration and distribution process. In the event of any inconsistency between the terms and conditions of the Settlement Agreement and those of the Shell Non-US Residents Securities Settlement Proof Of Claim Form, the Shell Non-US Residents Securities Settlement Proof Of Claim Form Instructions, or any other ancillary document, the terms of Settlement Agreement shall prevail and be taken to be the binding terms between the parties.

If you resided or were domiciled outside of the U.S. and purchased Royal Dutch Petroleum Company shares and/or The "Shell" Transport and Trading Company shares during the period from 8 April 1999 to 18 March 2004, inclusive (the "Relevant Period"), on the open market which includes the stock exchanges of Amsterdam (Euronext), London, Austria, Belgium, France, Germany, Luxembourg or Switzerland, YOU MAY BE ENTITLED TO SHARE IN THE PROCEEDS OF A USD \$389 MILLION SETTLEMENT.

The Settlement Agreement does **not** offer compensation to shareholders who:

- (I) resided or were domiciled in the U.S. during the Relevant Period.
OR
- (II) purchased shares or American Depository receipts ("ADRS") of Royal Dutch Petroleum Company and / or The "Shell" Transport and Trading Company on the New York Stock Exchange (the "U.S. Shareholders").
OR
- (III) sent notice to the Settlement Administrator that they do not wish to be bound by the Settlement Agreement.

If you are a Participating Shareholder, in order to be eligible of any settlement relief, you must complete and sign this Proof of Claim Form and send, postmarked no later than 5 November 2010 to:

ROYAL DUTCH SHELL SETTLEMENT ADMINISTRATOR, P.O. BOX 62677, LONDON, EC2P 2UB, UNITED KINGDOM

OR

**IF YOU PREFER, YOU MAY INSTEAD FILE AN ELECTRONIC CLAIM ON-LINE AT
WWW.ROYALDUTCHSHELLSETTLEMENT.COM**

Do not send or deliver your claim to the court or to any of the parties or their counsel as any such claim will be deemed not to have been submitted. Submit your claim to the Royal Dutch Shell Settlement Administrator at the address listed above or file your claim on-line at www.royaldutchshellsettlement.com.

INSTRUCTIONS

PLEASE READ CAREFULLY PRIOR TO COMPLETING THE PROOF OF CLAIM FORM

1. If you purchased Royal Dutch Petroleum Company shares and/or The “Shell” Transport and Trading Company shares on the open market and held the certificate(s) in your name, you are the beneficial purchaser as well as the record purchaser. If, however, you purchased Royal Dutch Petroleum Company shares and/or The “Shell” Transport and Trading Company shares on the open market and the certificate(s) were registered in the name of a third party, such as a nominee or brokerage firm, you are the beneficial purchaser and the third party is the record purchaser. Note that from the documentation to be provided as evidence for your claim, it must be clear that the claimant purchased the shares on the open market.
2. Use Part III of the claim form entitled “Contact Information for Filing Representative” to identify each purchaser of record (“nominee”) if different from the beneficial purchaser of Royal Dutch Petroleum Company shares and/or The “Shell” Transport and Trading Company shares that forms the basis of this claim. This claim must be filed by the actual beneficial purchaser or purchasers, or the legal representative of such purchaser or purchasers, of the Royal Dutch Petroleum Company shares and/or The “Shell” Transport and Trading Company shares upon which this claim is based.
3. All joint owners must sign the Proof of Claim Form. A “joint owner” means a brokerage account that is owned together (jointly) by two or more people. A joint account agreement is needed to open such an account. The account holders on the account agreement have both ownership and the authority to initiate transactions.
4. Executors, administrators, guardians, conservators and trustees must complete Part III and sign this claim on behalf of persons represented by them; documentation establishing their authority must accompany this claim; and their titles or capacities must be stated. Failure to provide the foregoing information could delay verification of your claim or result in rejection of the claim.
5. Use Part IV of this form entitled “Schedule of Transactions” to supply all required details of your transaction(s) in Royal Dutch Petroleum Company shares and/or The “Shell” Transport and Trading Company shares. If you need more space or additional schedules, attach separate sheets giving all of the required information in substantially the same form. Sign and print or type your name on each additional sheet and indicate the number of extra sheets attached.
6. Note: separate Proofs of Claim should be submitted for each separate legal entity (e.g., a claim from joint owners should not include separate transactions of just one of the joint owners, an individual should not combine his or her retirement plan transactions with transactions made solely in the individual’s name).
7. On the Schedule of Transactions, provide all of the requested information with respect to all of your purchases and sales of Royal Dutch Petroleum Company shares and/or The “Shell” Transport and Trading Company shares that occurred during the relevant period from 8 April 1999 to 18 March 2004, inclusive, on the open market (which shall include the stock exchanges of Amsterdam (Euronext), London, Austria, Belgium, France, Germany, Luxembourg or Switzerland) regardless of whether such transactions resulted in a profit or a loss. Failure to report all such transactions may result in the rejection of your claim.
8. List each transaction in the relevant period separately and in chronological order, by purchase date, beginning with the earliest. You must accurately provide the day, month and year of each transaction you list.
9. **Attach photocopies of stock broker confirmation slips, broker account statements, or other documentation adequately evidencing each of your transactions (including documentation as possible for transferred shares) in Royal Dutch Petroleum Company shares and/or The “Shell” Transport and Trading Company shares. Documentation must include the claimant’s name and identify the security, trade date, price paid or sold per stock share and total amount of the transaction (net of commissions, taxes and**

fees). Records you have created, certificates or letters from the broker do not constitute acceptable documentation. Failure to provide full documentation for all requested transactions may invalidate your claim. Failure to provide this documentation could delay verification of your claim or result in rejection of your claim.

10. **Important: if you do not have stock broker confirmation slips or broker account statements and your shares are held in the name of a nominee, please have the nominee fill out page 2, PART IIIB of the claim form.**

Step-by-Step Instructions for Completing the Proof of Claim

PART I – CLAIMANT INFORMATION – PAGE 1

Everyone must complete this section. Failure to complete this section will result in the **rejection** of your claim.

Step 1. Write the name and current address of the Claimant. Name should be provided as you would like it to appear when you receive payment, provided you are eligible to receive payment.

Step 2. Provide your daytime and mobile telephone numbers, account number and an email address in the space provided. Account number is the account in which the transactions were recorded.

PART II – REFUND PAYMENT INFORMATION – PAGE 2

PAYMENTS FROM THE SETTLEMENT WILL BE PAID IN US DOLLARS (USD). IT WILL BE THE RESPONSIBILITY OF THE CLAIMANT TO PAY ANY CURRENCY EXCHANGE OR BANK FEES ASSOCIATED WITH THE SETTLEMENT PAYMENT.

Step 3. Select the preferred payment.

Tick the box next to Option 1: PAY TO MY BANK ACCOUNT ELECTRONICALLY if you would like to have your settlement payment wired directly to your bank account. The account number referenced in this section is the account into which you wish to have the payment made.

Please enter any international wire information (IBAN number, BIC and /or Sort Code) as it applies to your country. (Account number and ABA if U.S.)

IBAN numbers for the Netherlands can be obtained by checking www.ibanbicservice.nl. Your bank can also provide this information to you.

Tick the box next to Option 2: SEND ME A CHEQUE IN THE POST if you would like to have your payment mailed directly to you. **Please be aware that your bank may charge you extra fees for depositing a cheque.**

PART III – CONTACT INFORMATION FOR FILING REPRESENTATIVE

Note: If the person completing and signing the claim form is the person that purchased the shares, then it is not necessary to complete Part III, please proceed to Part IV.

Step 4. If you are filing the claim form on behalf of the claimant that purchased the shares, either as a representative or a record purchaser/nominee, tick the box next to "THE PERSON COMPLETING THIS FORM IS NOT THE CLAIMANT". In this section provide your name, address, your relationship to the claimant, your email address and daytime and evening phone number

Step 5. If you are a nominee filing the claim form on behalf of the claimant that purchased the shares on the open market, **also** tick the box next to "THE PERSON COMPLETING THIS FORM IS A NOMINEE FILING ON BEHALF OF THE CLAIMANT". In this section, provide the shareholder's account name, the nominee account number, the Clearing Nominee Name (clearing organisation that is permitted by the organisation to settle trades), the Depository Name (name of the participating nominee firm depositing securities in a central depository on behalf of customers), and telephone number.

PART IV – SCHEDULE OF TRANSACTIONS – PAGE 3

Step 6. List the quantity of shares of Royal Dutch Petroleum Company or The "Shell" Transport and Trading Company stock that you owned at the close of trading on 7 April 1999. The close of trading will be the close of the latest market that was used to purchase shares for the account for which the claim form is being filed. If you did not own

any Royal Dutch Petroleum Company or Shell Transport and Trading Company stock at the close of business on 7 April 1999, put a zero (0) in the box.

- Step 7.** If you made **PURCHASES** of Royal Dutch Petroleum Company or The “Shell” Transport and Trading Company stock, you must complete Section B. List all purchases of Royal Dutch Petroleum Company or Shell Transport and Trading Company stock made between 8 April 1999 and 18 March 2004, inclusive. Purchases must have occurred on the open market which includes the stock exchanges of Amsterdam (Euronext), London, Austria, Belgium, France, Germany, Luxembourg or Switzerland **and** the Claimant resided or was domiciled outside of the US at the time.
- Step 8.** For each purchase transaction listed in Section B, you MUST provide the date of the purchase, the security type (either “RD” for Royal Dutch Petroleum Company or “STT” for The “Shell” Transport and Trading Company), the number of shares purchased, the currency, the price per share and the total amount paid for the transaction (net of commissions, taxes and fees). Provide the date that the purchase was executed and not the date the payment for the transaction was made.
- Step 9.** If you **TRANSFERRED** shares of Royal Dutch Petroleum Company or Shell Transport and Trading Company stock between 8 April 1999 and 18 March 2004, inclusive, you must complete Section C. **Transferred shares are any transactions that result in shares for the account for which the claim is being filed being moved either into or out of another account without a purchase price being paid. e.g. you moved shares from one account to another, you inherited shares or you donated shares.** Properly noting your transferred shares will allow the administrator to account for all of your shares when calculating your payment amount.
- Step 10.** For each transferred transaction listed in Section C, you MUST provide the date of the transfer, the security type (either “RD” for Royal Dutch Petroleum Company or “STT” for The “Shell” Transport and Trading Company) and the number of shares transferred.
- Step 11.** If you made **SALES** of shares of Royal Dutch Petroleum Company or The “Shell” Transport and Trading Company stock between 8 April 1999 and 18 March 2004, inclusive, you must complete Section D. List all sales made between 8 April 1999 and 18 March 2004, inclusive. Sales must have occurred on the stock exchanges of Amsterdam (Euronext), London, Austria, Belgium, France, Germany, Luxembourg or Switzerland **and** the Claimant resided or was domiciled outside of the US at the time.
- Step 12.** For each sale transaction listed in Section D, you MUST provide the date of the sale, the security type (either “RD” for Royal Dutch Petroleum Company or “STT” for The “Shell” Transport and Trading Company), the number of shares sold, the currency, the sale price per share and the total amount of the sale for the transaction (net of commissions, taxes and fees). Provide the date that the sale was executed and not the date that payment for the transaction was received.
- Step 13.** List the amount of shares of Royal Dutch Petroleum Company or The “Shell” Transport and Trading Company stock that you owned at the close of business on 18 March 2004. The close of trading will be the close of the latest market that was used to purchase shares for the account for which the claim form is being filed. If you did not own any Royal Dutch Petroleum Company or The “Shell” Transport and Trading Company stock at the close of business on 18 March 2004, put a zero (0) in the box.

PART V – RELEASE & WAIVER – PAGE 4.

*Everyone must complete this section. Failure to complete this section will result in the **rejection** of your claim.*

- Step 14.** Read the information contained in Sections A-K carefully.
- Step 15.** Sign the form in the required area on Page 4. If you are signing on behalf of a Claimant in a representative capacity (legal representative, record purchaser, nominee, as covered by Part III of the claim form), please remember to sign your name in the space titled “Signature of Person Completing The Form, (if not the Claimant)” and provide documentation to show you are authorised to sign on behalf of the claimant. If the claim is being made by Joint Owners (securities were held in a joint account), then both must sign.

**SHELL NON-US RESIDENTS SECURITIES SETTLEMENT
PROOF OF CLAIM FORM**

CA5033

**ROYAL DUTCH SHELL
SETTLEMENT ADMINISTRATOR
P.O. BOX 62677
LONDON
EC2P 2UB
UNITED KINGDOM**

PLEASE READ THE INSTRUCTIONS IN FULL BEFORE COMPLETING THIS FORM.

In all instances, the terms of the April 11, 2007 Settlement Agreement, as modified by the First Amendment to Settlement Agreement, dated February 27, 2008, and all appendices thereto, and as approved by the Amsterdam Court of Appeals in a decision dated May 29, 2009 (collectively, the "Settlement Agreement"), control the claims administration and distribution process. In the event of any inconsistency between the terms and conditions of the Settlement Agreement and those of the Shell Non-US Residents Securities Settlement Proof Of Claim Form, the Shell Non-US Residents Securities Settlement Proof Of Claim Form Instructions, or any other ancillary document, the terms of Settlement Agreement shall prevail and be taken to be the binding terms between the parties.

Please submit a separate claim form for each account.

To be eligible for any settlement relief, you must complete and sign this Proof of Claim Form and return no later than 5 November 2010 to the address listed above, or you may instead file an electronic claim on-line at www.royaldutchshellsettlement.com.

**Please print (or type) clearly in blue or black ink
PART I: CLAIMANT INFORMATION (see step 1 and 2 of the step-by-step instructions)**

Please provide your current residency information below

| | |
|-----------------------|------------------------|
| Last Name of Claimant | First Name of Claimant |
| <input type="text"/> | <input type="text"/> |

| | |
|--------------------------|---------------------------|
| Last Name of Joint Owner | First Name of Joint Owner |
| <input type="text"/> | <input type="text"/> |

Postal Address of Claimant

| | | |
|----------------------|----------------------|----------------------|
| City | State (if U.S.) | ZIP Code (if U.S.) |
| <input type="text"/> | <input type="text"/> | <input type="text"/> |

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| Province/County | Postcode | Country |
| <input type="text"/> | <input type="text"/> | <input type="text"/> |

Email Address

| | |
|---------------------------------------|--------------------------------|
| Telephone Number (Incl. Country Code) | Mobile Number (Evening Number) |
| <input type="text"/> | <input type="text"/> |

Bank/Broker Securities Account Number

Tick here if you are filing additional claim forms for other accounts

Identity of Claimant (Check One):

- | | | | |
|--------------------------------------|---------------------------------------|--------------------------------------|--|
| <input type="checkbox"/> Individual | <input type="checkbox"/> Joint Owners | <input type="checkbox"/> Trust | <input type="checkbox"/> Retirement Plan _____ Type of Plan |
| <input type="checkbox"/> Partnership | <input type="checkbox"/> Estate | <input type="checkbox"/> Corporation | <input type="checkbox"/> Other _____ Describe |

PART II: REFUND PAYMENT INFORMATION (see step 3 of the step-by-step instructions)

Please choose one of the following options to receive your refund payment:

OPTION 1: PAY TO MY BANK ACCOUNT ELECTRONICALLY* (Payments will be made in USD only)

Please Complete The Information Requested Below

Payment Account No. or IBAN:

Bank Identifier Code (BIC):

Account Holder Name:

Bank Name:

ABA/Sort Code:

*Payment to your bank account may be received more quickly than a payment via post.
You must provide an update to the Administrator if banking information changes.

OPTION 2: SEND ME A CHEQUE IN THE POST (Payments will be made in USD only)

PART III: CONTACT INFORMATION FOR FILING REPRESENTATIVE (see step 4 and 5 of the step-by-step instructions)

Note: if the person completing and signing the claim form is the person that purchased the shares then it is NOT necessary to complete Part 3 please proceed to Part 4.

If communication regarding this claim is to be with a person **other** than the claimant, please provide the name, address, telephone number and email address for that individual.

THE PERSON COMPLETING THIS FORM IS NOT THE CLAIMANT.

Your Name

Your Relationship To The Claimant

Company Name, if applicable

Title At Company, if applicable

Your Postal Address

City

State (if U.S.) ZIP Code (if U.S.)

Province/County

Postcode

Country

Email Address

Telephone Number (Incl. Country Code)

Mobile Number (Evening Number)

THE PERSON COMPLETING THIS FORM IS A NOMINEE FILING ON BEHALF OF THE CLAIMANT

By completing this form, the Nominee certifies that it held in its account Royal Dutch Petroleum Company shares, ISIN NL0000009470 and / or The "Shell" Transport and Trading Company shares, ISIN GB0008034141, in the amount and on the dates detailed in Part IV on behalf of the shareholder. You must also complete the below section.

Shareholder's Account Name

Nominee's Account Number For This Account

Clearing Nominee Name, if applicable

Depository Name & Participant Number

Telephone Number (Incl. Country Code)

PART IV: SCHEDULE OF TRANSACTIONS (see step 6 - 13 of the step-by-step instructions)
YOU MUST SUBMIT DOCUMENTATION SUPPORTING THE INFORMATION BELOW
 (see No. 9 of the Proof of Claim Form instructions)

List each eligible transaction in Royal Dutch Petroleum Company shares ("RD" shares), ISIN NL0000009470.
 List each eligible transaction in The "Shell" Transport and Trading Company shares ("STT" shares), ISIN GB0008034141.
 The date of purchase or sale is the "trade" or "contract" date – not the "settlement" or "payment" date.
 Sales or Purchases must have occurred on the open market which includes the stock exchanges of Amsterdam (Euronext), London, Austria, Belgium, France, Germany, Luxembourg or Switzerland **and** the Claimant resided or was domiciled outside of the US at the time.

A. Number of RD Shares held as of close of trading on 7 APRIL 1999: ,

Number of STT Shares held as of close of trading on 7 APRIL 1999: ,

B. PURCHASES of Shares from 8 APRIL 1999 to 18 MARCH 2004, inclusive:

| Date of Purchase <small>List chronologically DD / MM / YY</small> | Security (RD or STT) | Number of Shares | Currency: EUR, GBP, CHF, etc. | Purchase Price Per Share | Total Purchase Price (net of commissions, taxes and fees) |
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C. TRANSFERRED Shares from 8 APRIL 1999 to 18 MARCH 2004, inclusive:

| <u>Transfer into Account</u> | | | <u>Transfer out of Account</u> | | |
|---|---|---|---|---|---|
| Date of Transfer into Account <small>List chronologically DD / MM / YY</small> | Security (RD or STT) | Number of Shares | Date of Transfer out of Account <small>List chronologically DD / MM / YY</small> | Security (RD or STT) | Number of Shares |
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D. SALES of Shares from 8 APRIL 1999 to 18 MARCH 2004, inclusive:

| Date of Sale <small>List chronologically DD / MM / YY</small> | Security (RD or STT) | Number of Shares | Currency: EUR, GBP, CHF, etc. | Sale Price Per Share | Total Amount Received (net of commissions, taxes and fees) |
|---|---|---|--|---|--|
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Important notice: if this overview shows purchases or sales and (part of) your balance was transferred during the class action period to another bank, you also need to supply an overview of the receiving bank showing you held these shares until the end of the Relevant Period to make your claim eligible for payment.

E. Number of RD Shares held as of close of trading on 18 MARCH 2004: ,

Number of STT Shares held as of close of trading on 18 MARCH 2004: ,

Copy this page or attach separate sheets if more space is needed; include your name and postal address on any additional sheets.

PART V. RELEASE & WAIVER (see step 14 and 15 of the step-by-step instructions)

Important notice: Capitalised terms used in this Release & Waiver shall have the same meaning as those used in the Settlement Agreement, dated 11 April 2007, as amended on 27 February 2008, unless defined otherwise herein. The Release & Waiver may affect the claimant's legal rights. It is therefore recommended that you carefully read the text of this Release & Waiver. A copy of the full terms of the release (including the relevant definitions) under A. is available on www.royaldutchshellsettlement.com, www.shellsettlement.com, www.veb.net, www.shellcompensation.com and www.shell.com (see in particular Clauses IX and XIII of the Settlement Agreement).

- A. **By signing this Proof of Claim Form, I agree to the terms of the Release as set out in the Settlement Agreement, dated 11 April 2007, as amended on 27 February 2008, which terms are as follows:**
- As of the Exclusion Date, being 28 February 2010:
 1. All Participating Shareholders' Released Claims, for good and sufficient consideration, the receipt and adequacy of which are hereby acknowledged, shall, subject to Section I.B.2 of the Settlement Agreement, be deemed to have been, and by operation of law and of the Binding Declaration are, fully, finally, and forever released, relinquished, settled, and discharged as to any or all of the Releasees; provided however, that notwithstanding anything in the Settlement Agreement, this Release shall not apply to Claims arising as to the United States Shares of a Participating Shareholder, and
 2. Subject to section IX.B of the Settlement Agreement, all Participating Shareholders, Releasees, Parties, Principal Counsel for Shareholders, the Settling Companies' Counsel, the Shell Reserves Compensation Foundation (including, without limitation, its directors, its counsel and any counsel retained by and on behalf of it), the Dispute Committee and the Escrow Agent mutually release each other respecting all Claims that relate in any way to any or all acts, omissions, nondisclosures, facts, matters, transactions, occurrences, oral or written statements, or representations in connection with or directly or indirectly relating to the negotiation, execution or implementation of this Settlement Agreement, for good and sufficient consideration, the receipt and adequacy of which is hereby acknowledged, and all such Claims shall be deemed to have been, and by operation of law and of the Binding Declaration are, fully, finally, and forever released, relinquished, settled, and discharged; provided however, that notwithstanding section IX.A.2 of the Settlement Agreement, Claims based upon the Escrow Agent's gross negligence, willful misconduct or breach of the Escrow Agreement shall not be released or discharged by section IX of the Settlement Agreement; provided further that notwithstanding section IX.A.2 of the Settlement Agreement, Claims based upon the Shell Reserves Compensation Foundation's or its directors' gross negligence or willful misconduct shall not be released or discharged by section IX of the Settlement Agreement.
 - Nothing in this Release shall bar any action or claim to enforce the terms of the Settlement Agreement or the Binding Declaration.
- B. I/we hereby warrant and represent that I/we have not assigned or transferred or purported to assign or transfer, voluntarily or involuntarily, any matter released pursuant to this release or any part or portion thereof.
- C. I/we hereby warrant and represent that I/we have included information about all of my (our) transactions for this account in Royal Dutch Petroleum Company shares and/or The "Shell" Transport and Trading Company shares that occurred during the relevant period from 8 April 1999 to 18 March 2004, inclusive.
- D. I hereby certify and warrant that I am authorised to make this Proof of Claim, Release & Waiver.
- E. I/we understand and intend that the signature(s) below serve as the signature on this Release & Waiver.
- F. I/we consent to Dutch law and the disposition by either the District Court or the Dispute Committee (where the Participating Shareholder will not have to be represented by counsel), with respect to the validity and/or amount of, or any other dispute regarding the claim for settlement relief.
- G. I/we consent to Dutch law and the exclusive jurisdiction of the District Court in connection with this Release & Waiver and any other matters relating to my/our claim under this Settlement Agreement except as provided in F. above.
- H. I/we agree to be subject to inquiry with respect to the validity and/or amount of the claim made.
- I. I/we waive the right to trial by jury (to the extent any such right might exist) with respect to the validity or amount of the claim.
- J. I/we hereby warrant and represent that I/we have not previously claimed for any of the transactions listed on this Claim Form and that no one else has claimed for these transactions on my/our behalf.
- K. I/we hereby certify that I/we was/were domiciled or resided outside of the US during the relevant period.

I/We certify that all of the information provided on this form is true, correct and complete to the best of my/our knowledge

Signature of Claimant

Date of Signature

(DD MM YYYY)

Signature of Joint Owner, (if applicable)

Date of Signature

(DD MM YYYY)

Signature of Person Completing The Form, (if not the Claimant)

Date of Signature

(DD MM YYYY)

If you have any questions, please contact the Settlement Administrator: www.royaldutchshellsettlement.com, email info@royaldutchshellsettlement.com or call Freephone: +800-0080-0900, Netherlands/UK: 00800-0080-0900, US: 1-866-928-5532, Canada: 1-866-523-6801 Worldwide (toll call): +1 503-726-0368.

REMINDERS

- In order to be eligible, you had to purchase shares during the Relevant Period.
- Read and review all instructions carefully.
- Did you submit a separate claim form for each account which had a purchase or acquisition of eligible shares during the class period?
- Did you complete Part I with all Claimant information?
- Did you complete Part II with details for payment?
- Did you list all transactions that are being claimed in Part IV?
- Did you provide documentation for all of your transactions, including beginning and ending shares? (See No. 9 of the Proof of Claim Form Instructions)
- Did you sign the claim form in Part V?
- Please notify the Settlement Administrator in writing of any changes to the information submitted on the claim form, including address changes and changes in your account as provided in Part II.
- Did you make copies of your documents for your own administration?
- Did you provide documentation to show you are authorised to sign on behalf of the claimant if you are completing the claim form for someone else?
- If you file an electronic claim at the settlement website, you do not need to submit a written claim form.
- No confirmation of receipt of paper claim will be provided. If you want confirmation, you may, at your own cost, send the claim form by registered mail with notice of receipt.